

COVID-19 Emergency Operations Center

LOS ANGELES COUNTY UPDATE

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Contact:

Los Angeles County Joint Information Center - COVID-19

pio@ceooem.lacounty.gov

NEW SAME-DAY COVID-19 TESTS, ANSWERS TO TESTING FAQs & LAX THE GAME!

The County of Los Angeles is regularly updating resources on COVID-19 and offers today's update in an effort to keep you and yours informed. Please share the following up-to-date information:

Free, Same-Day Tests Now Available

As of this morning, free, same-day tests are available for all LA County residents who have symptoms of COVID-19. Symptoms include fever, cough, and difficulty breathing. If you or a loved is experiencing symptoms, please know the following factors **do not** affect eligibility for a COVID-19 test:

- Immigration status
- Insurance status
- Age
- Underlying health issues

To ensure sites can prioritize people who need it most, **ONLY** people who are experiencing COVID-19 symptoms **AND** have made an appointment, are eligible for testing at this time. We continue to build our network of testing sites across LA County, and as more sites become operational, we will let you know.

Answers To Your COVID-19 Test Questions

How do I make an appointment?

Appointments are still necessary for COVID-19 testing. Here are the steps for getting a test appointment:

- STEP 1: Visit the website lacovidprod.service-now.com/rrs
- STEP 2: Answer a series of questions. The answers determine if you are eligible for an appointment.
- STEP 3: If you are eligible, you will receive an appointment confirmation number by email.
- STEP 4: Bring the confirmation number and photo ID to your appointment.

For LA County residents with no access to the Internet:

- Dial 2-1-1 for help making an appointment.

For LA County residents without a car:

- You can still get tested! Testing sites can accommodate pedestrians, as long as you have an appointment.
- NOTE: there are NO walk-up appointments available for people who have not registered.

To schedule a test, visit <https://lacovidprod.service-now.com/trs>.

What should I know before taking the test?

Before taking the test, watch the following video to help you prepare for the test:

[image removed by sender. How to prepare for your test](#)

How long will it take to get my results? How will I be notified?

Test results may take up to 3-4 days. Positive test results will be notified with a phone call. Negative test results will be notified by email.

If you have more questions about testing, check out these [FAQs](#) or visit <https://covid19.lacounty.gov/testing>, for more information, including a full list of testing locations.

LAX the Game!

In case you are missing the LAX experience, the Los Angeles International Airport, this morning, introduced... LAX the Game!

Yes, you've heard right. If you're missing this unique Los Angeles experience, just print and cut cards - and "see who can make it in and out of LAX the fastest. Experience the excitement of celebrity sightings, food and more! But watch out for traffic - oh no! It's all the fun of #LAXatHome."

Thank you, LAX, for offering LA County residents another option for having fun while being Safer At Home.

Incident Report

Our daily report is a high level summary of L.A. County Emergency Operations Center's response to the COVID-19 health emergency. [Click here](#) to view.

COVID-19 Digital Communications Guide

[View](#) our updated COVID-19 Digital Communications Guide, and get tips on Best Practices, Do's and Don'ts, Key Messaging, and our Social Media Toolkit - with multi-lingual graphics and messages like the ones seen below.

Access our Social Media Toolkit, [here](#).

New guidelines around face coverings are now effective as of April 15th. Those working around others and the public, and those visiting essential businesses are required to wear face coverings at all times. Let's #DoOurPart to stop the spread of #COVID19

Spanish: Las nuevas pautas sobre los coberturas faciales ahora entran en vigencia a partir del 15 de Abril. Aquellos que trabajan cerca de otros y el público, y aquellos que visitan negocios esenciales deben usar coberturas faciales en todo momento. Vamos a #HacerNuestraParte para detener la propagación de #COVID19

Additional Resources

The County of Los Angeles appreciates your continued partnership in responding to COVID-19 questions and needs of residents. For additional information, please visit:

- County of Los Angeles: covid19.lacounty.gov
- County of Los Angeles Public Health: publichealth.lacounty.gov
- California Department of Public Health: cdph.ca.gov
- Centers for Disease Control and Prevention: cdc.gov
- Los Angeles County residents can also call 2-1-1