# Critical Delivery Service

Temporary delivery program for older and dependent adults

As a result of the COVID-19 pandemic and the California Safer at Home Initiative, our aging population has an increased need for timely delivery services. WDACS has launched a temporary delivery program called Critical Delivery Services (CDS) to deliver food and other vital items to individuals who are unable to leave their homes due to COVID-19.

## Who qualifies for delivery services?

Delivery services are reserved for those who meet at least one of the following criteria:

- Aged 60 years and older
- Individual with a permanent or temporary disability
- Dependent Adults (aged 18-59 years)

Once items are ready for pick-up, call 888-863-7411. Deliveries can be made:

- 24 hours a day
- 7 days a week

## What can be delivered?

- Groceries
- Household Items
- Vital Necessities

Per month, individuals can recieve up to:

- Four (4) deliveries or
- 40 miles worth of deliveries

## How can deliveries be scheduled?

- Call 888-863-7411 to request delivery service
- Order items for delivery via online/ phone and provide payment for items to the pick-up location
- Critical Delivery Service Coordinator will schedule a taxi driver to deliver your items to you
- Critical Delivery Service Coordinator will call you back to confirm the delivery has been scheduled
- Schedule deliveries M-F, 8:00am to 5:00pm. Same day deliveries are available only during scheduled hours.